press release



Boise, ID, September 30, 2020

SUEZ COMPLETES SWEEPING \$115 MILLION INVESTMENT PLAN IN WATER SYSTEM PROJECTS IN IDAHO

Community has benefited from enhanced reliability, safety and boost to local economy

SUEZ officials announced today the completion of a 5-year comprehensive effort to add approximately \$115 million in customer improvements including new pipes to minimize leaks and service disruptions, new pumping stations to ensure everyone has adequate water pressure and new treatment technologies to help ensure high-quality, clean water. SUEZ filed a detailed report for approval with the Idaho Public Utilities Commission.

"Access to clean and safe water is critical to the Boise community, even more so during the COVID-19 pandemic," said Marshall Thompson, Vice President and General Manager of SUEZ' Idaho operations. "The investments we have made have improved water quality and strengthened the safety and resiliency of the water system for many years to come."

Water Service Remains a Strong Value for Customers

"SUEZ is committed to building sustainable and reliable water systems across the nation," said Charles Dickerson, President of SUEZ North America's Utility Division. "The \$115 million in improvement projects in Idaho represent an average investment of \$1,200 per customer. It is easily one of the greatest investments on behalf of customers of any water utility in the Treasure Valley."

If the Commission approves the request in full, customer bills would be adjusted by 22.3%. The average residential bill would increase by \$0.22 a day or \$6.61 per month, the average commercial bill by \$0.77 a day or \$23.51 a month, and the average public authority bill by \$0.62 a day or \$18.97 a month. Company revenues would increase by \$10.2 million per year.

It will take several months for the Commission to accept, reject or modify the first review of a large-scale investment effort in five years.

"We are particularly sensitive to the financial pressure faced by many of our customers at this time. That is why we have been careful to bring projects to the community that not only create long-term, greater resiliency in the system, but are also an exceptional value," Thompson added. "We have about 120 SUEZ employees who work and live in the Treasure Valley, and we are all deeply committed to protecting our water system and keeping our service reliable and affordable."

Despite the large investment in the system and any adjustments to water bills, rates for SUEZ customers in Idaho will remain below or competitive with every other water utility in the valley — public or private.

Bolstering the Local Economy

The \$115 million in projects also highlight the company's commitment to improve lives and communities in Idaho by helping to stimulate and sustain the local economy.

"These extensive upgrades in water infrastructure will have long-lasting impacts," Thompson said. "They not only have brought enhanced water quality and service to our customers, but they have helped sustain jobs and keep the local economy churning, even in the midst of this pandemic."

New Investments Keep Water Flowing

- 65 miles of new water mains provide more water to growing areas of the community, safeguard the public during an emergency, and increase system resiliency. Projects include:
 - Redwood Creek Pipeline: \$13.9M in pipes serving Eagle and Northwest Boise with additional capacity and fire protection
 - Five-Mile Pipeline: \$1.2M to improve water pressure, fire protection, and add capacity for customers in Southwest Boise
 - Spurwing Pipeline: \$3M pipeline in West Boise, Meridian, and Eagle that has enhanced pressure, water, and fire protection
 - Brian Water Connection: \$2.1M support northeast Boise with additional water and emergency protection
- 144 energy efficiency and safety projects at two surface water treatment plants, including a complete replacement of the control system at the Marden Water Treatment Plant.
- \$3.9M for a new 1 million gallon tank at Sunset Peak to support foothills neighborhoods and ensure customers have plenty of water during peak times and when emergencies such as wildfires occur.
- \$7.5 million state-of-the-art meter reading system, called Advanced Metering Infrastructure (AMI), will lead to hourly updates on water consumption and help customers better manage their water bills. Customers can monitor water usage and set conservation goals through their customer account on www.mysuezwater.com.

Financial Assistance Available

The company continues to recognize the financial hardships caused by the Covid-19 health crisis. Customers who need assistance with paying their water bills can call the Idaho customer service center to discuss payment plans or contact our financial assistance partner, SUEZ Cares, at suezcares.org or 888-668-0856.

This application is a proposal, subject to public review and a Commission decision. A copy of the application is available for public review at the offices of the Commission, at the local SUEZ office and on the Commission's homepage at www.puc.idaho.gov. Sign up for the commission's RSS feed to receive email updates on the case.

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About SUEZ North America

SUEZ North America operates across all 50 states and Canada with 3,000 employees dedicated to environmental sustainability and smart and sustainable resource management. The company provides drinking water, wastewater and waste collection service to 6.7 million people on a daily basis; treats 560 million gallons of water and 460 million gallons of wastewater each day; delivers water treatment and advanced network solutions to 16,000 industrial and municipal sites; processes 160,000 tons of waste for recycling; rehabilitates and maintains water assets for more than 6,000 municipal and industrial customers; and manages \$4.1 billion in total assets. The company posted revenues of \$1.1 billion in 2018 and is a subsidiary of Paris-based SUEZ.

About SUEZ

Since the end of the 19th century, SUEZ has built expertise aimed at helping people to constantly improve their quality of life by protecting their health and supporting economic growth. With an active presence on five continents, SUEZ and its 90,000 employees strive to preserve our environment's natural capital: water, soil, and air. SUEZ provides innovative and resilient solutions in water management, waste recovery, site remediation and air treatment, optimizing municipalities' and industries' resource management through "smart" cities and improving their environmental and economic performance. The Group delivers sanitation services to 64 million people and produces 7.1 billion m3 of drinking water. SUEZ is also a contributor to economic growth, with more than 200,000 jobs created directly and indirectly on an annual basis, and a provider of new resources, with 4.2 million tons of secondary raw materials produced. By 2030, the Group is targeting 100% sustainable solutions, with a positive impact on our environment, health and climate. SUEZ generated total revenue of €18.0 billion in 2019.

Find out more about the SUEZ Group on the website & on social media











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IN WATER SYSTEM
PROJECTS IN IDAHO

Community benefiting from enhanced service, safety and boost to local economy.

SUEZ announced the completion of a 5-year comprehensive effort to add approximately \$115 million in customer improvements to the Treasure Valley's largest water system that serves 230,000 people. Improvements include new pipes to minimize leaks and service disruptions, new pumping stations to ensure everyone has adequate water pressure and new treatment technologies to help ensure high-quality, clean water. SUEZ filed a detailed report for approval with the Idaho Public Utilities Commission.



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8248 West Victory Road Boise, ID 83709 If the Idaho Public Utilities Commission approves the request in full, customer bills would be adjusted by 22.3%. The average residential bill would increase by \$0.22 a day or \$6.61 per month, the average commercial bill by \$0.77 a day or \$23.51 a month, and the average public authority bill by \$0.62 a day or \$18.97 a month. Company revenues would increase by \$10.2 million per year.

It will take several months for the Commission to accept, reject or modify the first review of a large-scale investment effort in five years. This application is a proposal, subject to public review and a Commission decision. Written comments regarding the SUEZ' application may be filed with the Commission. A copy of the application is available for review at the offices of the Commission, SUEZ, and on the Commission's homepage at www.puc.idaho.gov. Sign up for the commission's RSS feed to receive email updates on the case.

Learn more at:

www.mysuezwater.com/idahoinvestments2020

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